

Terms and Conditions of Hire

1. The Company will make every endeavour to commence and complete a journey at and within any given time but cannot guarantee to do so, and will not be liable for any loss or inconvenience which may arise from the delay or detention of any vehicle arising from any cause whatsoever.
2. The Company's confirmation of hire states the journey and timings contracted for and upon which the agreed charge is quoted. Should the vehicle be detained by the hirer, or be taken on a longer journey than contracted for, the Company reserves the right to make supplementary charge (unless otherwise stated the quotation will be based upon the most direct route).
3. The hirer undertakes to abide by all Statutory requirements and Regulations which may in any way affect the journey in question, particularly those relating to the conduct of passengers in Public Services Vehicles and drivers' hours. Drivers will depart from the destination or from intermediate stopping places at times agreed beforehand (or specified by the driver) and to ensure compliance with the Regulations on drivers' hours will on account wait for members of the party who may have failed to join the vehicle at the time specified. The Company will not be responsible for any loss, inconvenience, damage or injury arising from failure to convey any such member or members of the party.
4. The vehicle or vehicles are supplied for the purpose of the carriage of private parties. The hire must comply with the requirements of the Road Traffic Act relating to Contract Carriage.
5. No passengers in excess of the seating capacity of the vehicle may be carried.
6. The hirer will be held responsible for any damage caused to the vehicle or vehicles as a result of negligence or any wilful act by any member of the party.
7. The Company or its servants will not be responsible for any damage to, or loss of property carried on or left in a vehicle. Any passengers leaving or carrying property in a vehicle do so entirely at their own risk and are advised to ensure that they have their own adequate insurance protection to cover all eventualities.
8. Arrangements for hotel accommodation, meals and refreshments and for use of steamers, vehicles, trains, ferries, aircraft, hovercraft or other means of conveyance operated by persons or bodies other than the Company are made by the Company as agents of the hirer and are made on the express conditions that the Company shall not be responsible for any loss, damage, injury, delay or inconvenience caused to passengers as a result of any such arrangements.
9. (a) The Company reserves the right to substitute other operators' vehicles in lieu of its own on any journey of part thereof. The Company reserves the right to substitute a larger vehicle than that required for the journey. Additional payment will be required only if the extra seating capacity of the larger coach is used.
(b) Additional equipment within the coaches such as radios, audio and video cassette players, microphone/public address systems, beverage facilities, etc. are regarded as optional, and as such do not form a part of the basic contract of hire. Such equipment is only available subject to availability within any particular vehicle. Whilst every endeavour will be made to comply with the client's optional requirements, no guarantee can be made in the respect, and so the Company will not be liable for any inconvenience caused by the lack of and particular equipment.
10. CONFIRMATION PAYMENT - All reservations to be confirmed in writing by the client within seven days. When a client holds an approved account, payment must be made within seven days of the date of invoice. Any client who has no approved account must remit payment in full at least seven days prior to the date of hire. The Company reserves the right to decline to execute any hire when this condition has not been adhered to. Where other services are to be provided by, or arranged through the Company, the cost of these services is to be paid upon demand.
11. CANCELLATION - Should you wish to cancel any arrangements, the following scale of charges shall apply.

COACH HIRE

Period of notice	Charge
More than 7 days prior to hire	10% of hire charge
3 to 7 days prior to hire	25% of hire charge
1 to 2 days prior to hire	50% of hire charge
On day of hire	75% of hire charge
On arrival of coach at departure point	90% of hire charge

OTHER SERVICES (accommodation, ferries, meals, theatre tickets, etc.)

Cancellation charges will be levied in accordance with the charges imposed by the Company supplying the services. Such charges are to be paid upon demand. Theatre tickets once ordered cannot be returned.

12. Prices shown overleaf are based on operating costs at the time of quotation and/or confirmation, and whilst every reasonable effort will be made to adhere to these prices, the Company reserves the right of revision in the event of increases in fuel prices, Government action, or other factors beyond the Company's control.
13. Acceptance of this booking implies acceptance of the foregoing Conditions.